



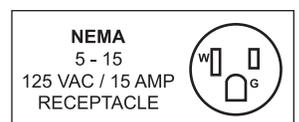
**Santos Ice Crusher**  
*Model Santos 09*  
*Item 44023*  
**Instruction Manual**



*Revised - 01/08/2020*



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Model Santos 09

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# General Information

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Omcan Manufacturing and Distributing Company Inc., Food Machinery of America, Inc. dba Omcan and Omcan Inc. are not responsible for any harm or injury caused due to any person's improper or negligent use of this equipment. The product shall only be operated by someone over the age of 18, of sound mind, and not under the influence of any drugs or alcohol, who has been trained in the correct operation of this machine, and is wearing authorized, proper safety clothing. Any modification to the machine voids any warranty, and may cause harm to individuals using the machine or in the vicinity of the machine while in operation.

## CHECK PACKAGE UPON ARRIVAL

Upon receipt of an Omcan shipment please inspect for external damage. If no damage is evident on the external packaging, open carton to ensure all ordered items are within the box, and there is no concealed damage to the machine. If the package has suffered rough handling, bumps or damage (visible or concealed), please note it on the bill of lading before accepting the delivery and contact Omcan within 24 hours, so we may initiate a claim with the carrier. A detailed report on the extent of the damage caused to the machine must be filled out within three days, from the delivery date shown in the shipping documents. Omcan has no recourse for damaged products that were shipped collect or third party.

**Before operating any equipment, always read and familiarize yourself with all operation and safety instructions.**

Omcan would like to thank you for purchasing this machine. It's of the utmost importance to save these instructions for future reference. Also save the original box and packaging for shipping the equipment if servicing or returning of the machine is required.

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Omcan Fabrication et distribution Compañie Limité et Food Machinery d'Amérique, dba Omcan et Omcan Inc. ne sont pas responsables de tout dommage ou blessure causé du fait que toute personne ait utilisé cet équipement de façon irrégulière. Le produit ne doit être exploité que par quelqu'un de plus de 18 ans, saine d'esprit, et pas sous l'influence d'une drogue ou d'alcool, qui a été formé pour utiliser cette machine correctement, et est vêtu de vêtements de sécurité approprié. Toute modification de la machine annule toute garantie, et peut causer un préjudice à des personnes utilisant la machine ou des personnes à proximité de la machine pendant son fonctionnement.

## VÉRIFIEZ LE COLIS DÈS RÉCEPTION

Dès réception d'une expédition d'Omcan veuillez inspecter pour dommages externes. Si aucun dommage n'est visible sur l'emballage externe, ouvrez le carton afin de s'assurer que tous les éléments commandés sont dans la boîte, et il n'y a aucun dommage dissimulé à la machine. Si le colis n'a subi aucune mauvaises manipulations, de bosses ou de dommages (visible ou cachée), notez-le sur le bond de livraison avant d'accepter la livraison et contactez Omcan dans les 24 heures qui suivent, pour que nous puissions engager une réclamation auprès du transporteur. Un rapport détaillé sur l'étendue des dommages causés à la machine doit être rempli dans un délai de trois jours, à compter de la date de livraison indiquée dans les documents d'expédition. Omcan n'a aucun droit de recours pour les produits endommagés qui ont été expédiées ou cueilli par un tiers transporteur.

# ***General Information***

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**Avant d'utiliser n'importe quel équipement, toujours lire et vous familiariser avec toutes les opérations et les consignes de sécurité.**

**Omcan voudrais vous remercier d'avoir choisi cette machine. Il est primordial de conserver ces instructions pour une référence ultérieure. Également conservez la boîte originale et l'emballage pour l'expédition de l'équipement si l'entretien ou le retour de la machine est nécessaire.**

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**Omcan Empresa De Fabricacion Y Distribucion Inc. Y Maquinaria De Alimentos De America, Inc. dba Omcan y Omcan Inc. no son responsables de ningun daño o perjuicio causado por cualquier persona inadecuada o el uso descuidado de este equipo. El producto solo podra ser operado por una persona mayor de 18 años, en su sano juicio y no bajo alguna influencia de droga o alcohol, y que este ha sido entrenado en el correcto funcionamiento de esta máquina, y ésta usando ropa apropiada y autorizada. Cualquier modificación a la máquina anula la garantía y puede causar daños a las personas usando la máquina mientras esta en el funcionamiento.**

## **REVISE EL PAQUETE A SU LLEGADA**

**Tras la recepcion de un envio Omcan favor inspeccionar daños externos. Si no hay daños evidentes en el empaque exterior, Habra el carton para asegurarse que todos los articulos solicitados estén dentro de la caja y no encuentre daños ocultos en la máquina. Si el paquete ha sufrido un manejo de poco cuidado, golpes o daños (visible o oculto) por favor anote en la factura antes de aceptar la entrega y contacte Omcan dentro de las 24 horas, de modo que podamos iniciar una reclamación con la compañía. Un informe detallado sobre los daños causados a la máquina debe ser llenado en el plazo de tres días, desde la fecha de entrega que se muestra en los documentos de envío. Omcan no tiene ningun recurso por productos dañados que se enviaron a recoger por terceros.**

**Antes de utilizar cualquier equipo, siempre lea y familiarizarse con todas las instrucciones de funcionamiento y seguridad.**

**Omcan le gustaría darle las gracias por la compra de esta máquina. Es de la mayor importancia para salvar estas instrucciones para futuras consultas. Además, guarda la caja original y el embalaje para el envío del equipo si servicio técnico o devolución de la máquina que se requiere.**

# ***Safety and Warranty***

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## **IMPORTANT SAFEGUARDS**

### **READ ALL INSTRUCTIONS**

**When using, cleaning or maintaining the machine, always follow these instructions:**

# Safety and Warranty

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## IMPROPER USE

1. Do not place food in the channel and press with the plunger before you have started the machine.
2. Cleaning in a jet of water or a high pressure spray is prohibited.
3. The base must not be immersed in water.
4. Never use the appliance if the power cord is damaged. It must be replaced by either a SANTOS approved dealer or a person with similar qualifications to avoid any danger.
5. The appliance must be unplugged before any intervention on it: cleaning, general care, maintenance.
6. It is forbidden to operate the appliance on a surface with a slope in excess of 10° with respect to the horizontal plane. The feet of the machine must always be resting on this surface.
7. The use of spare parts other than certified original SANTOS parts is prohibited.
8. Never connect several appliances to the same power socket.
9. Never use the machine outdoors.
10. Never place the appliance close to or on a source of heat.
11. This appliance is a professional machine designed exclusively for professional use. It is not designed for household use.
12. This appliance is not designed for use by people (including children) whose physical, sensorial or mental capacities are impaired or by people with no experience or knowledge, unless they have been supervised or given training in the use of the appliance beforehand by a person responsible for their safety. Supervise children to ensure they do not play with the appliance.

**Line protection: The appliance shall be connected only to a power 2-pole and earth socket supplied by a branch circuit of suitable voltage. The branch circuit shall have been established by a qualified electrician according to national and local codes and laws, and provided with suitable protective equipments (such as fuse, circuit breaker, etc.) as defined by these codes and laws.**

## CARE:

- Before connecting the machine, check that the mains electrical voltage is the same as the voltage for your appliance. Its value is shown:
  - Either on the identification plate under the machine.
  - Or on the identification plate on the last page of this manual.
- If the power cable is damaged, it must be replaced by either a SANTOS approved dealer or a person with similar qualifications to avoid any danger.

## 1 YEAR PARTS AND LABOUR BENCH WARRANTY

**Within the warranty period, contact Omcan Inc. at 1-800-465-0234 to schedule a drop off to either an Omcan authorized service depot in the area, or to an Omcan Service warehouse to repair the equipment.**

**Unauthorized maintenance will void the warranty. Warranty covers electrical and part failures, not improper use.**

**Please see <https://omcan.com/disclaimer> for complete info.**

# Safety and Warranty

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## WARNING:

The packaging components are classified as normal solid urban waste and can therefore be disposed of without difficulty.

In any case, for suitable recycling, we suggest disposing of the products separately (differentiated waste) according to the current norms.

**DO NOT DISCARD ANY PACKAGING MATERIALS IN THE ENVIRONMENT!**

# Technical Specifications

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<b>Model</b>	<b>Santos 09</b>
<b>Electrical</b>	100-120V / 60Hz / 1Ph
<b>Power</b>	650W / 0.87 Hp
<b>Current</b>	5.4A
<b>RPM</b>	1800
<b>Production per Hour</b>	220 lbs. / 100 kgs.
<b>Dimensions</b>	16.5" x 10" x 14" / 420 x 250 x 360mm
<b>Packaging Dimensions</b>	12" x 18" x 16" / 295 x 455 x 410mm
<b>Weight</b>	32 lbs. / 14.5 kgs.
<b>Packaging Weight</b>	34 lbs. / 15.5 kgs.
<b>Item Number</b>	44023

# Operation

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## USING (FIGURE 1)

1. Prepare the pieces of cheese to be grated (or the ice cubes) beforehand.
2. Make sure the drawer is correctly in place (1) (operating is servo-controlled by a safety device linked to the drawer's presence). For the ice crusher: place the stainless steel sheet inside the drawer.
3. Start the machine by operating the On/Off button (5).
4. Lift up the lever (4), insert a piece of cheese to be grated (or ice cubes), and push on the lever steadily without forcing.
5. Repeat the above procedure as many times as necessary.
6. After use, stop the machine by operating the On/Off Button (5).

**Note:** removing the drawer (1) or lifting up the chute (3) stops the appliance from working (figure 6).

For easier cleaning, do not leave food to dry in the drawer or on the grating disc.

## CHANGING DISC

Push the end of the lever (4), pull on the closing key (14) and remove the chute + lever unit to get to the disc (6) (figure 2).

## TAKING APART (LEFT-HANDED THREAD): (FIGURE 3)

- Clamp the disc (6) and undo the screw (7) following the arrow (clockwise) with the closing key (14).

## REASSEMBLING: (FIGURE 4)

- Check that the key (8) is present on the motor shaft.
- Check that the seal (13) is present on the disc (6).
- Place the disc on the motor shaft making the key match the key groove.
- Clamp the disc (6) and tighten the screw (7) following the arrow (anti-clockwise).

## ADJUSTING THE ICE CRUSHER: (FIGURE 5)

It is possible to adjust the position of the knife on the ice crusher disc by loosening the 2 fastening screws (9) fixing the knife (10) onto its support (11) and by moving it to increase or to reduce the cutting height of the knife into the ice cube. Tighten the 2 screws (9) carefully after adjusting.

## SAFE ACCESS TO THE TOOLS: (FIGURE 6)

The appliance can only start if the lever (4) is not extending out of the chute to insert the food (3) and if the drawer catching the food (1) is correctly placed on the slideway (2).

Removing the drawer (1) causes the machine to stop. Re-starting the appliance requires specific operation of the On / Off switch (5) again (position 1).

A cut in the mains power supply results in the On / Off switch (5) stopping (position 0).

The fact of lifting the lever to add food into the chute (3) causes the motor to stop, without causing the appliance to stop completely.

Lowering the lever (4) allows the motor to be restarted.

# Operation

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## **MOTOR OVERLOAD SAFETY FEATURE:**

Should the motor become blocked (foreign body, object that is too hard, too much pressure with the lever on the products being processed), the On / Off switch (5) automatically trips to the 0 position.

Correct the problem and press the On / Off switch (5) (position 1).

If the problem persists, switch off the power supply to the machine (unplug the cord from the mains socket) and call in the maintenance service or contact a SANTOS approved dealer.

# Maintenance

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**Before carrying out any work on the appliance, it must in all cases be unplugged from the mains power supply and the motor start capacitor discharged.**

## **DISCHARGING THE CAPACITOR**

Use a screwdriver with insulated handle to touch the 2 connectors on the capacitor (12). The appearance of an electric arc shows that the capacitor has discharged.

## **SPARE PARTS**

**IMPORTANT: Use of spare parts other than certified original SANTOS parts is prohibited.**

This machine requires no specific maintenance. The bearings are lubricated for life. If work is required to replace worn parts such as start relay or the electric or other components, refer to the parts list.

For all spare part orders (see references in the exploded view at the end of the manual), state:

- The type.
- The machine serial number.
- The electrical specifications recorded under the machine.

The complete disc (6) can be considered to be a part subject to wear.

For the machine to operate properly, it is recommended that a check is also made that the seal (13) is in good condition, in particular the absence of any signs of tearing of the lip.

## **CLEANING**

The appliance should neither be cleaned in a jet of water nor with a high pressure spray.

1. Put the appliance on stop position by pushing the On/Off button and disconnect the plug.

# Maintenance

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2. Remove the chute + lever assembly and the grating disk.
3. Wash the chute + lever assembly, the grating disc and the drawer with washing-up detergent, rinse, dry and reassemble the unit.
4. The frame is to be sponged clean then dried. Polish from time to time with a non-abrasive product for windows or a cleaning agent for metal.

# Troubleshooting

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Identifying the cause of appliance stoppage precisely.

### THE APPLIANCE DOES NOT START: (FIGURE 6)

- Check: the mains supply, the condition of the supply cord.
- Check: the position of the drawer (1) on its slideway (2), the position of the lever (4) (no more than 2 cm outside the chute (3)).

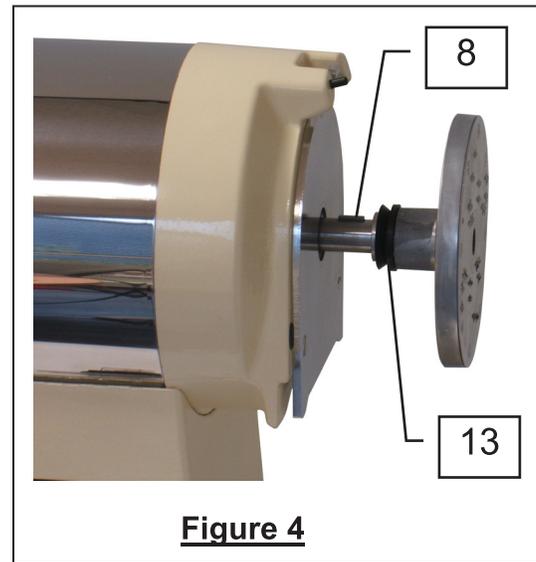
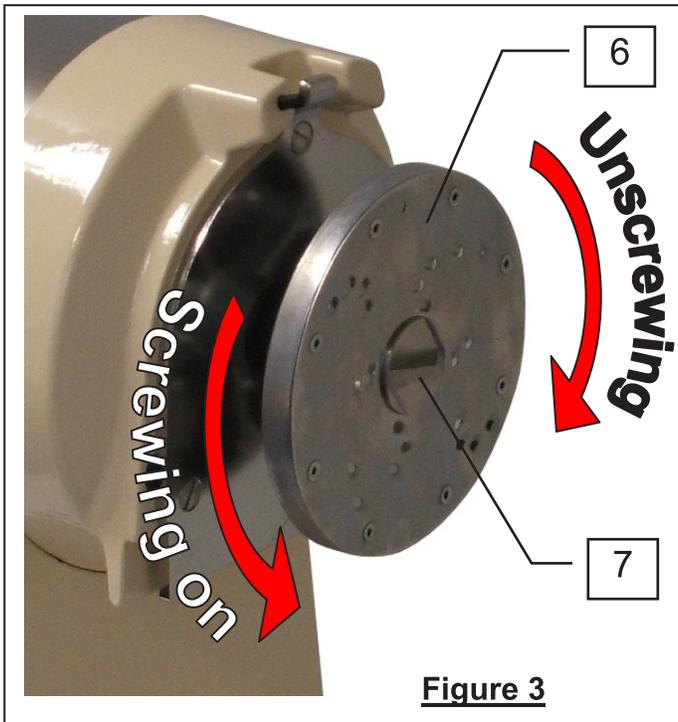
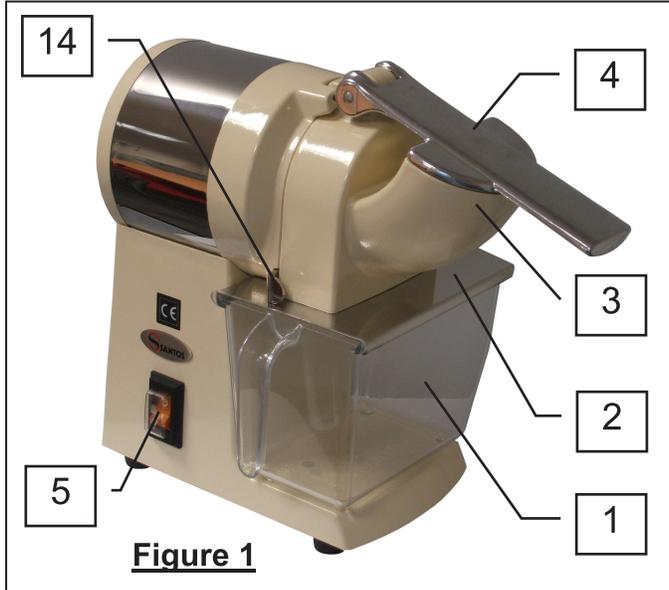
### THE APPLIANCE STOPS FURTHER TO AN OVERLOAD:

See the chapter “motor overload safety feature”.

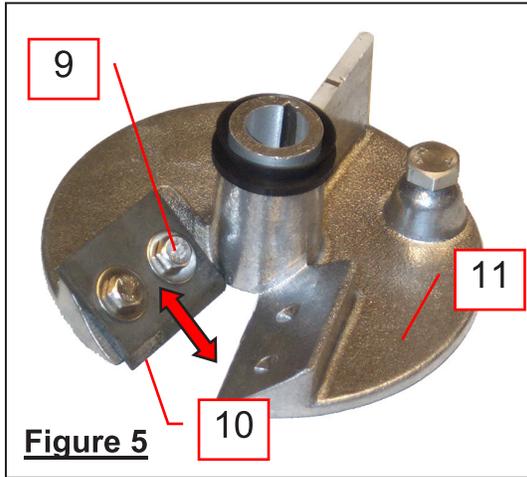
### REFERENCE

Item Number	Model Number	Description	Manufacturer Model Number
44023	Santos 09	Ice Crusher Traditional Ice Shaver with Lever 09 cULus	09V1

# Figure Drawings

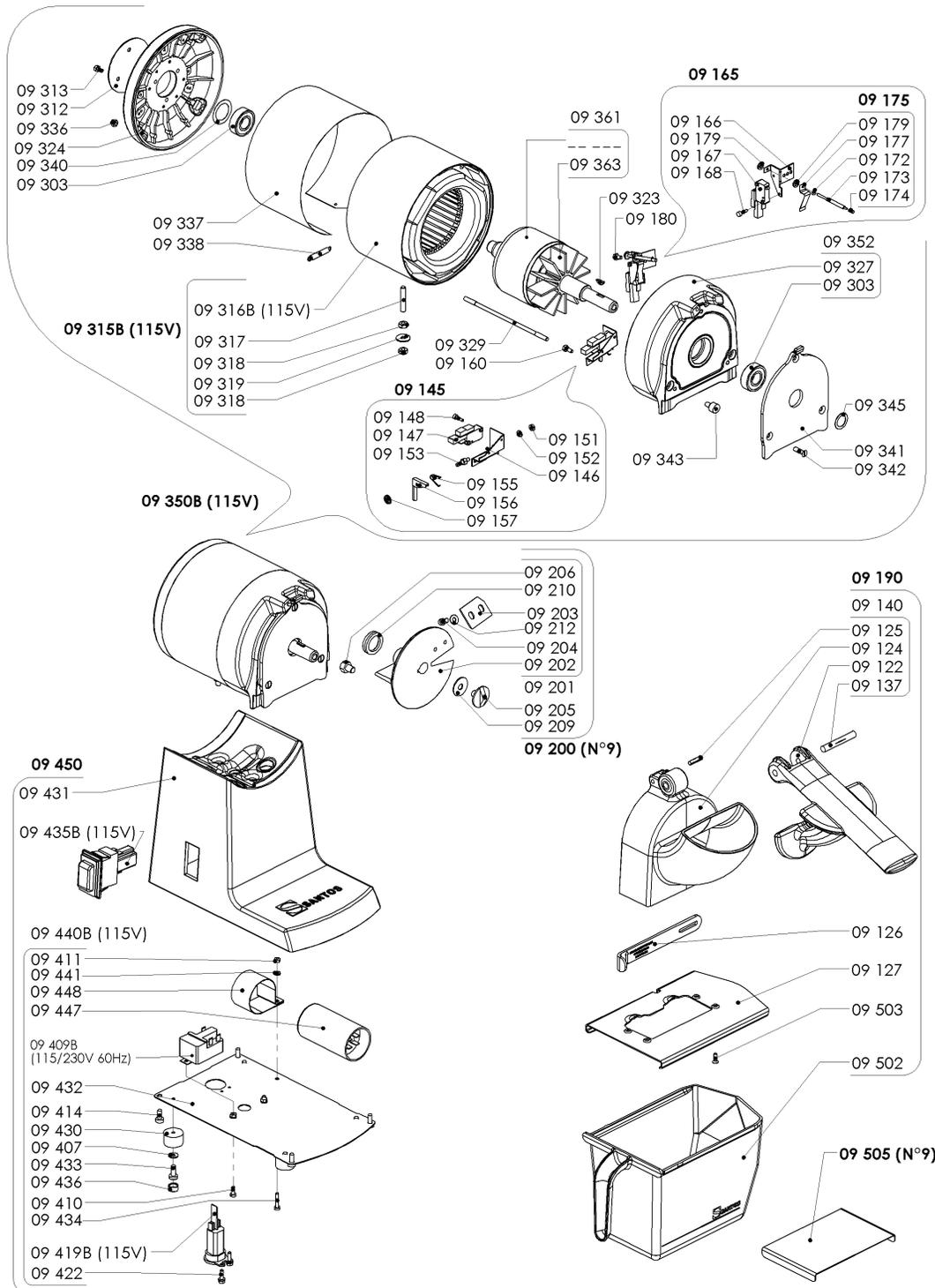


# Figure Drawings



# Parts Breakdown

## Model Santos 09 44023



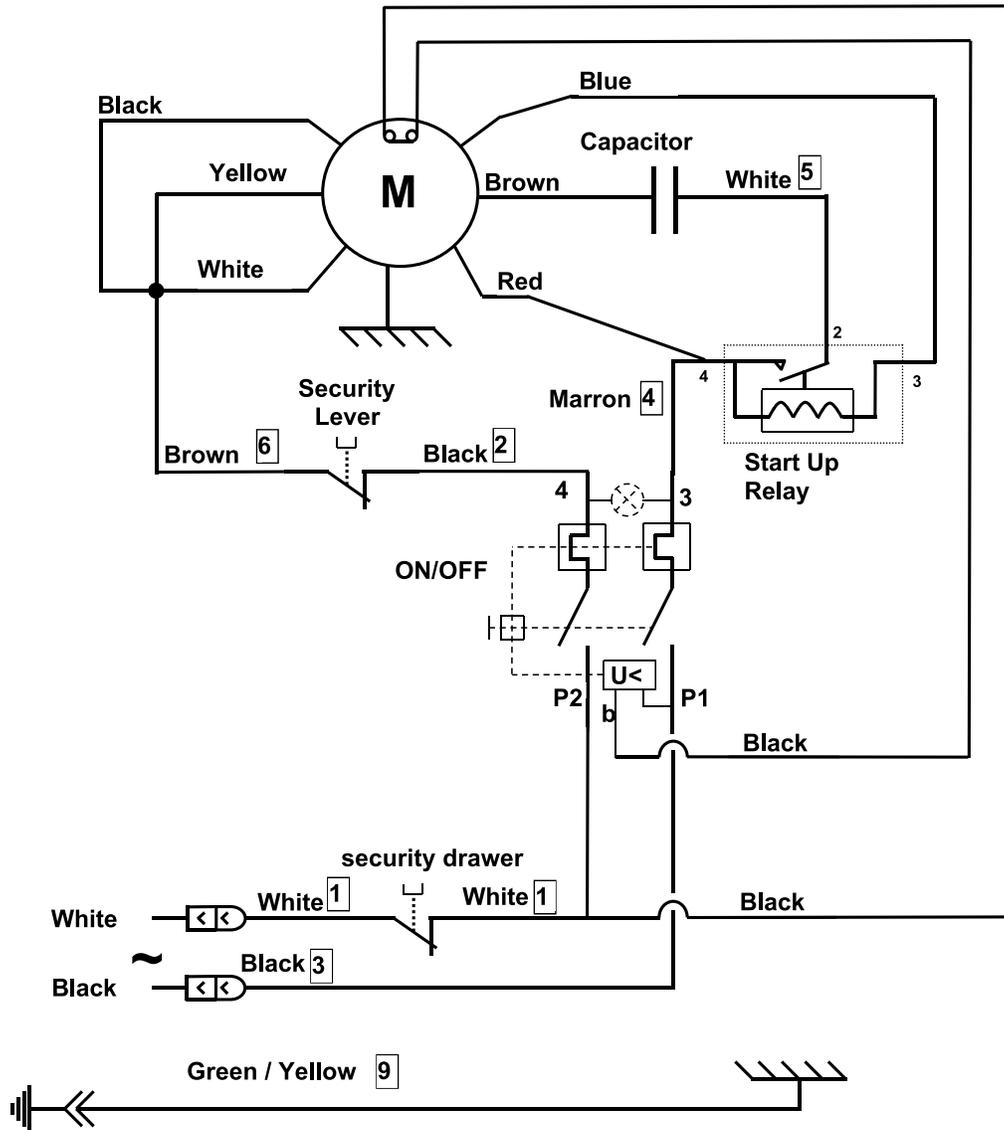
# Parts Breakdown

## Model Santos 09 44023

Item No.	Description	Position	Item No.	Description	Position	Item No.	Description	Position
AC432	Aluminum Lever for 09V1	09122	AC462	Complete Crushing Disc with Snow Blade + Locking Screw for 09V1	09200S	AC485	Ondulated Washer 6202 for 09V1	09340
AC433	Grater Housing for 09V1	09124	40679	Crushing Disc with Blade for 09V1	09201	AC486	Flange for 09V1	09341
AC434	Grooved Pin 5x22 for 09V1	09125	AC463	Crushing Disc for Snow Ice for 09V1	09201S	AC487	Screw FS M5x16 Stainless Steel for 09V1	09342
AC435	Locking Key for 09V1	09126	73694	Aluminum Disc Holder Only for 09V1	09202	AC488	Rubber Foot Diam 12 for 09V1	09343
AC436	Drawer Sustainer for 09V1	09127	73695	Stainless Steel Knife for 09V1	09203	AC489	Disc Washer for 09V1	09345
AC437	Grooved Pin 8x55 for 09V1	09137	73696	Screw H M5x10 Stainless Steel for 09V1	09204	AC490	Complete Motor Single Phase 110-120V 60Hz for 09V1	09350B
AC438	Completer Housing for 09V1	09140	40680	Locking Screw for 09V1	09205	AC491	Complete Front Flange for 09V1	09352
AC439	Detection Assembly for Drawer for 09V1	09145	73697	Screw H M8x10 Stainless Steel for 09V1	09206	AC492	Bottom Plate Only (Old) for 09V1	09403
AC440	Drawer Contact Switch Holder for 09V1	09146	73698	Fiber Washer for 09V1	09209	AC493	Rubber Foot Diam 22x10 for 09V1	09406
AC441	Microswitch for 09V1	09147	AC464	V Ring Gasket V22 for 09V1	09210	AC494	Washer 5x12 for 09V1	09407
AC442	Screw for 09V1	09148	73699	Washer D5 Stainless Steel for 09V1	09212	AC495	Starting Relay (100-120V 50/60Hz) for 09V1	09409B
AC443	Washer D3 for 09V1	09149	AC465	Bearing 6202 for 09V1	09303	AC496	Screw CB M4x10 Zn for 09V1	09410
AC444	Nut H M4 Zn for 09V1	09151	AC466	Bearing Washer for 09V1	09304	AC497	Nut H M4 Zn for 09V1	09411
AC445	Washer AZ 4 Zn for 09V1	09152	AC467	Chromed Bearing Washer for 09V1	09312	AC498	Capacitor 250 MF 100-120V 50/60 Hz for 09V1	09412B
AC446	Safety Lever for 09V1	09153	AC468	Screw H 4x10 for 09V1	09313	AC499	Capacitor Ring for 09V1	09413
AC447	Washer 4x14 Zn for 09V1	09154	AC469	Bearing 6202 for 09V1	09314	AC500	Screw CB M4x20 Zn for 09V1	09414
AC448	Safety Lever Spring for 09V1	09155	AC470	Complete Stator (Winding) 110V 60Hz for 09V1	09315B	AC501	Power Cord with USA Plug for 09V1	09419B
AC449	Safety Lever for 09V1	09156	AC471	Stator Only 1 Phase 110V 60Hz for 09V1	09316B	AC502	Rubber Foot D25x15 for 09V1	09430
AC450	Washer for 09V1	09157	AC472	Rod M6x35 for 09V1	09317	AC503	Painted Base Only for 09V1	09431
AC451	Screw 4x8 Zn Auto for 09V1	09160	AC473	Nut H M6 Zn for 09V1	09318	AC504	Bottom Plate for 09V1	09432
AC452	Microswitch Holding Plate for 09V1	09166	AC474	Washer 6x18 for 09V1	09319	AC505	Screw H M5x12 Zn Autotar for 09V1	09434
AC453	Micro Switch for 09V1	09167	AC475	Pin 3x5 for 09V1	09323	AC506	Special On-Off Multi-Function 8A115V	09435B
AC454	Screw for 09V1	09168	AC476	Rear Flange for 09V1	09324	AC507	Cap D12.2x6.2 Black for 09V1	09436
AC455	Washer for 09V1	09172	AC477	Front Flange for 09V1	09327	AC508	Membrane + Plastic Tally Assembly for 09V1	09437
AC456	Lever Safety Detection Axle for 09V1	09173	AC478	Assembling Threaded Rod M5x147 for 09V1	09329	AC509	Complete Bottom Plate 110V for 09V1	09440B
AC457	Detection Pin End for 09V1	09174	AC479	Fan (Old<08/2017) for 09V1	09330	AC510	Washer AZ 4 Zn for 09V1	09441
AC458	Safety Spring Plate for 09V1	09177	AC480	Screw CB M4x10 Zn (Old) for 09V1	09332	AC511	Complete Base 120V 60Hz for 09V1	09450B
AC459	Washer for 09V1	09179	AC481	Assembling Threaded Rod M5 for 09V1	09335	40682	Drawer for 09V1	09502
AC460	Screw 4X8 Zn Auto for 09V1	09180	AC482	Cap Nut H M5 Zn for 09V1	09336	AC512	Screw FS M4x10 Stainless Steel for 09V1	09503
AC461	Complete Grater Housing for 09V1	09190	AC483	Stainless Steel Motor Protector for 09V1	09337	73700	Drawer Stainless Steel Plate for 09V1	09505
73692	Complete Crushing Disc with Blade + Locking Screw for 09V1	09200	AC484	Motor Protector Spring for 09V1	09338			

# Electrical Schematics

Model Santos 09 44023





# Warranty Registration

Thank you for purchasing an Omcan product. To register your warranty for this product, complete the information below, tear off the card at the perforation and then send to the address specified below. You can also register online by visiting:

Merci d'avoir acheté un produit Omcan. Pour enregistrer votre garantie pour ce produit, complétez les informations ci-dessous, détachez la carte au niveau de la perforation, puis l'envoyer à l'adresse spécifiée ci-dessous. Vous pouvez également vous inscrire en ligne en visitant:

Gracias por comprar un producto Omcan usted. Para registrar su garantía para este producto, complete la información a continuación, cortar la tarjeta en la perforación y luego enviarlo a la dirección indicada a continuación. También puede registrarse en línea en:

<https://omcan.com/warranty-registration/>

For mailing in Canada

Pour postale au Canada

Por correo en Canadá

**OMCAN**

PRODUCT WARRANTY REGISTRATION

3115 Pepper Mill Court,

Mississauga, Ontario

Canada, L5L 4X5

For mailing in the US

Pour diffusion aux États-Unis

Por correo en los EE.UU.

**OMCAN**

PRODUCT WARRANTY REGISTRATION

4450 Witmer Industrial Estates, Unit 4,

Niagara Falls, New York

USA, 14305

*or email to: [service@omcan.com](mailto:service@omcan.com)*



Purchaser's Information

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ Province or State: \_\_\_\_\_ Postal or Zip: \_\_\_\_\_

Country: \_\_\_\_\_

Dealer from which Purchased: \_\_\_\_\_

Dealer City: \_\_\_\_\_ Dealer Province or State: \_\_\_\_\_

Invoice: \_\_\_\_\_

Model Name: \_\_\_\_\_ Model Number: \_\_\_\_\_

Machine Description: \_\_\_\_\_

Date of Purchase (MM/DD/YYYY): \_\_\_\_\_

Would you like to extend the warranty?  Yes  No

Company Name: \_\_\_\_\_

Telephone: \_\_\_\_\_

Email Address: \_\_\_\_\_

Type of Company:

Restaurant  Bakery  Deli

Butcher  Supermarket  Caterer

Institution (specify): \_\_\_\_\_

Other (specify): \_\_\_\_\_

Serial Number: \_\_\_\_\_

Date of Installation (MM/DD/YYYY): \_\_\_\_\_

**Thank you for choosing Omcan | Merci d'avoir choisi Omcan | Gracias por elegir Omcan**



Since 1951 Omcan has grown to become a leading distributor of equipment and supplies to the North American food service industry. Our success over these many years can be attributed to our commitment to strengthen and develop new and existing relationships with our valued customers and manufacturers. Today with partners in North America, Europe, Asia and South America, we continually work to improve and grow the company. We strive to offer customers exceptional value through our qualified local sales and service representatives who provide convenient access to over 5,000 globally sourced products.

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Depuis 1951 Omcan a grandi pour devenir un des “leaders” de la distribution des équipements et matériel pour l’industrie des services alimentaires en Amérique du Nord. Notre succès au cours de ces nombreuses années peut être attribué à notre engagement à renforcer et à développer de nouvelles et existantes relations avec nos clients et les fabricants de valeur. Aujourd’hui avec des partenaires en Amérique du Nord, Europe, Asie et Amérique du Sud, nous travaillons continuellement à améliorer et développer l’entreprise. Nous nous efforçons d’offrir à nos clients une valeur exceptionnelle grâce à nos ventes locales qualifiées et des représentants de service qui offrent un accès facile à plus de 5000 produits provenant du monde entier.

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Desde 1951 Omcan ha crecido hasta convertirse en un líder en la distribución de equipos y suministros de alimentos en América del Norte industria de servicios. Nuestro éxito en estos años se puede atribuir a nuestro compromiso de fortalecer y desarrollar nuevas relaciones existentes con nuestros valiosos clientes y fabricantes. Hoy con socios de América del Norte, Europa, Asia y América del Sur, que trabajan continuamente para mejorar y crecer la empresa. Nos esforzamos por ofrecer a nuestros clientes valor excepcional a través de nuestro local de ventas y representantes de los servicios que proporcionan un fácil acceso a más de 5,000 productos con origen a nivel mundial.

